

DAVID REED MP



HOUSE OF COMMONS

LONDON SW1A 0AA

Sue Slater
[REDACTED]
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Wednesday, 2nd September 2026

Dear Sue,

Thank you for taking the time to complete my survey about the future of Exmouth Post Office. I wanted to update you on the work I have been doing since the proposed closure was announced.

Like many of you, I am extremely concerned about what the loss of the town centre Post Office will mean for Exmouth. As an Exmouth resident myself, I use the branch and know how important it is. The huge response to my survey has reinforced just how strongly people feel about protecting these services.

I have been in regular contact with the Post Office to press for a replacement branch and to seek clarity on potential locations and timescales. They have confirmed to me that they remain committed to restoring a service in Exmouth and have received interest from potential operators, which they are now considering. However, I have been told that it would typically take around six months for a new branch to open, and potentially longer if significant works are required.

That leaves a real concern about what happens in the meantime. I have therefore asked the Post Office to explore whether a temporary service could be provided while a permanent replacement is secured, and I will continue pressing them for updates on this.

I have also met with Exmouth Town Council to discuss what more can be done locally to protect access to Post Office and banking services. Alongside this, I have met with Cash Access UK and, together with the Town Council, have asked LINK to carry out a new Access to Cash assessment for Exmouth.

The response to my survey has been extremely useful in these discussions. It has demonstrated the strength of feeling locally and the clear demand for continued access to face-to-face banking and Post Office services in the town. I will continue to make sure the views you have shared with me are heard by the organisations making these decisions.

Member of Parliament for Exmouth and Exeter East

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This work also forms part of my wider campaign on access to cash across the constituency. Over the past year, I have been pressing LINK and the Post Office over local banking provision, and I have raised concerns about the way Access to Cash assessments are carried out directly with the Treasury Minister and as part of the Government's review of the current framework.

There is still more work to do, but I will continue pressing the Post Office, LINK and the other organisations involved to secure the best possible outcome for Exmouth. I do not believe the town should simply be expected to manage without these important services while a permanent solution is found.

Thank you again for taking part in my survey and for making your views known. I will continue to keep you updated as this work progresses.

Yours sincerely,

A handwritten signature in cursive script that reads "David Reed".

David Reed MP
Member of Parliament for Exmouth and Exeter East